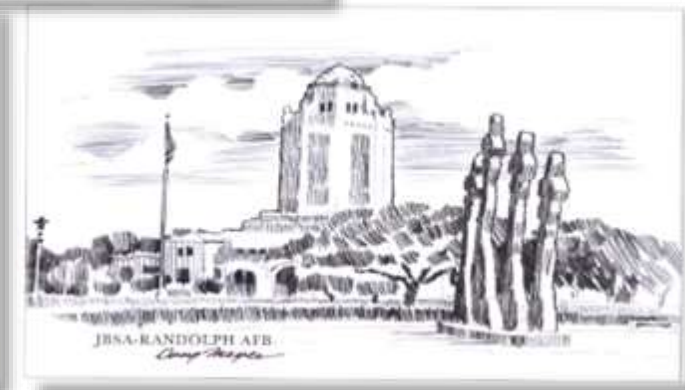




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# Welcome to JBSA Community Connection



JBSA: #1 Place to Work, Train & Live – at Leading Edge of Innovative & Joint Solutions



# Commanders Corner



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# ***Tonight's Agenda***

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## **School Support & Childcare**

- School Liaison Program
- School Transportation
- Sports Physicals
- Immunizations
- Navigating Childcare
- School Age Care
- Child Care Initiatives
- Youth Programs
- Child Safety Tips

## **Installation Services**

- Personnel Services
- ID Cards
- EFMP
- Youth Supervision & Facility Access
- Inclement Weather Alerts
- JBSA Connect
- HVAC Support

## **Gate/Traffic Information**

- Gate Hours
- Reduced Hours

## **Installation Events**

- 502 FSS Events
- Military & Family Readiness Center Events



# ***Panelists and Experts in the Room***



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## **Our Panelists (JBSA-FSH)**

- Brig Gen Randy Oakland, JBSA & 502 ABW/CC
- Maj Gen Scott Sherman – ARNORTH Commanding General
- CSM Jerimiah Gan– ARNORTH CSM
- COL Marie Slack – 502 FSG/CC
- Mr. Richard Trevino – 502 CEG/CL
- Dr. Gary Bates– Ft Sam Houston ISD Superintendent
- Maj Dexter Binion – 502 SFS/CC
- Mr. Matthew Kuhl – 502 FSS Child & Youth Services
- Ms. Andrea Black – 502 FSS School Liaison
- Ms. Monica Garcia – Hunt Housing Representative

## **Subject Matter Experts**

- Chaplain
- EFMP
- M&FRC
- ASA
- FSS
- Medical
- DeCA
- AAFES
- EO



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# School Support and Childcare



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# ***JBSA School Liaison Program***



POC: Ms. Sarah Fisher

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School Liaison Program Managers are committed to outreach, advocacy, and partnership initiatives that generate real-time solutions for military-connected students in grades Pre-K-12 as they face global educational challenges and transitions.

## **Goals:**

- Connect schools, families, and communities to meet the unique needs of Pre-K-12 military-connected students
- Cultivate communication pathways between families, schools, community stakeholders and the military
- Customize real-time solutions for military-connected students facing transitional barriers and educational gaps
- Collaborate with community stakeholders to build a platform for enhanced educational opportunities and partnerships
- Recommend professional development for educators to understand the military lifestyle
- Construct a network of extensive resources for building resilient communities
- Create a system of support for military connected students experiencing parental deployment or separation

## **School Year 24-25 Start Dates for Installation ISDs:**

Fort Sam Houston ISD ([www.fshisd.net](http://www.fshisd.net)): 14 August

Lackland ISD ([www.lacklandisd.net](http://www.lacklandisd.net)): 12 August

Randolph Field ISD ([www.rfisd.net](http://www.rfisd.net)): 14 August



# JBSA School Liaison Program



POC: Ms. Sarah Fisher  
*Untamed, Unrivaled*

## JBSA School Liaison Program Managers (SLPM) Contact Information:

### JBSA Fort Sam Houston SLPM:

Ms. Andrea Black, [andrea.black@us.af.mil](mailto:andrea.black@us.af.mil),  
Office: 210-221-5151, Duty Cell 210-823-6500;  
2514 Funston Rd, B2515 (FSH School Age Care)

### JBSA Lackland SLPM:

Ms. Dianna Fryer, [dianna.fryer@us.af.mil](mailto:dianna.fryer@us.af.mil),  
Office: 210-671-8388, Duty Cell 210-850-5737;  
2310 Kenly Dr, B8210 (LKD Family Child Care)

### JBSA Randolph SLPM:

Ms. Angela Green, [angela.green.8@us.af.mil](mailto:angela.green.8@us.af.mil),  
Office: 210-652-3081, Duty Cell 210-219-8025;  
555 F St West, B693 (RND M&FRC)



Families can also visit [jbsatoday.com/school-liaison-program](https://jbsatoday.com/school-liaison-program)  
to connect with more information and resources.

***“Student Focused.....Partnership Driven”***



# FORT SAM HOUSTON ISD



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- Currently serving 1,605 students; 790 at FSH Elementary; 815 at Cole Middle & High School; enrollment is continuing to increase each week.
- Visit the [fshisd.net](http://fshisd.net) website for more information about upcoming events, including:
  - Sept. 17 at 5:30pm – Social Emotional Learning Fair for Grades PK-12 at Cole Middle School – Food, Music, Therapy Dog, Yoga, Face Painting, Coping Skills
  - Sept. 20 at 4:30pm – PTSO Homecoming Festival at Cole MS/HS Courtyard
  - Sept. 23 – Student Holiday; Staff Professional Learning Day
  - Oct. 3 at 6:30pm – Show & Tell Band and Choir Concert at Cole Gym
  - Oct. 24 at 5:00pm – Elementary PTO Fall Festival
  - Oct. 28 to 31 – Red Ribbon Week
- Come support the Cole Cougars – volleyball, football, cross country events listed on [fshisd.net](http://fshisd.net) website







# ***JBSA School Transportation***



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## **Lackland ISD**

Mr. Alfredo Concha  
concha.a@lacklandisd.net  
Ph: 210-357-5000

## **Lackland Elementary**

Drop off: 0710  
Pick up: 1510

## **Stacey Junior-Senior High**

Drop off: 0710  
Pick up: 1510

## **Randolph Field ISD**

Mr. Brandon Casey  
casey@rfisd.net  
Ph: 210-357-2300

## **Randolph Elementary**

Drop off: 0725  
Pick up: 1530

## **Randolph Secondary Schools**

Drop off: 0725  
Pick up: 1530

## **Fort Sam Houston ISD**

Mrs Bianca Perez  
bperez@fshisd.net  
Ph: 210-368-8720

## **Fort Sam Houston Elementary**

Drop off: 0715  
Pick up: 1500

## **Robert G Cole Middle/High School**

Drop off: 0800  
Pick up: 1550



**\*NOTE:** Students are also transported to the Military Special Education Cooperative at JBSA Ft. Sam Houston



# Sports Physicals & Immunizations



POC: Maj Kathryn Randall

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## Sports Physicals:

- Dependent upon each school district. Good rule of thumb is to have the physical completed after April of the year entering 7<sup>th</sup>, 9<sup>th</sup>, and 11<sup>th</sup> grade or if this is your first year entering the school district.

## Mandatory School Vaccines (IAW Texas Guidelines):

- 4 – 6 y/o require: 1 DTap, Polio, MMR, and Varicella (they need to have received these vaccines between this age range).
  - 11 y/o require: 1 Tdap and Meningococcal.
  - 16 y/o require: Meningococcal booster.

CAMO booking line:

- 210-916-9900





# Navigating Childcare at JBSA



POC: Ms. Sarah Fisher  
*Untamed, Unrivalled*

Child Development Program | x +

← → ↻ jbsatoday.com/child-development-program/ ←

Family Fitness Food Fun FSS BMT Events The Great Texas Air Show

CHILD DEVELOPMENT PROGRAM

QUALITY | DEVELOPMENTAL | AFFORDABLE

LACKLAND FORT SAM HOUSTON RANDOLPH

How do I navigate JBSA childcare options?

MilitaryChildCare.com (MCC) is a Department of Defense website for military families seeking child care. This site will allow families to search for and request care from a wide range of military operated and military subsidized child care options across all Services to include Child Development Centers, School Age Programs, and Family Child Care Homes. Additional benefits from Child and Youth Programs (CYP) are standardized procedures for effective waiting list management, expedited placement of children and youth into available programs, and enhanced daily operations for programs.

→ MilitaryChildCare.com (MCC) Navigating CYP Options ←

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# School Age Care Programs



POC: Ms. Sarah Fisher

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## Do you need Before and After School Care?

Visit [Militarychildcare.com](http://Militarychildcare.com)

- Request Before and After School Care (servicing Installation ISDs)
  - 5-12 years old
  - Fees: DoD Standard Weekly subsidized rates based on Total Family Income (TFI)
  - Priority: Based on your Military Family Type (Active-Duty Military, Single/Dual, DoD Civilian, etc)
- Child & Youth Program Business Management System (CYPBMS)
  - Electronic Registration System for all JBSA Child & Youth Programs
  - Contact CYP at your installation to initiate a family account

### JBSA School Age Care (SAC) Program:

- Accredited through the Council on Accreditation (COA)
- Receives Annual Unannounced HHQ Inspections to ensure compliance with regulations
- Field trips offered during school breaks to local San Antonio attractions





# ***JBSA Child Care Initiatives***



POC: Ms. Sarah Fisher & Serafina De Los Santos

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## **Current JBSA CDC Capacity: 1,000 Spaces**

- Three new CDCs- Fort Sam Houston groundbreaking April 2024
- Randolph two CDCs (275 spaces), Lackland three CDCs (550 spaces), Fort Sam Houston two CDCs (165 spaces)

## **Family Child Care (FCC) – CDC alternative option**

- In the last 12 months FSH FCC providers quadrupled - Number of childcare spaces increased from 6 to 24!
- JBSA Total: 13 active providers - 68 enrolled/78 capacity  
FSH: 4 on-installation, LKD: 3 on-installation/2 off-installation, RND: 4 off-installation
- 6 Provider Applicants in-process: 1 FSH on-installation, 3 RND off-installation, 2 LKD on-installation

## **Brighton Center Partnership- serves children with special needs**

- 502 FSS developing a pilot program funding proposal to AFSVC to have Brighton Center facilitate inclusion support services within our JBSA Child & Youth Programs.
- **Next Steps:** Identify capabilities to include in the proposal, projected costs associated with services, and finalize pilot submission to Air Force Services. Estimated Completion Date for proposal submission: 4-6 weeks.

## **Pre-K 4 SA Memorandum of Agreement (MOA)- Signed 17 Jul – CDC alternative care option**

- Partnership provides child care options in the community.
- Future: Exploring transportation options for families who live on installation; potential for growth to 24-hour care
- Over 300 military children already enrolled
- 2025-2026 School year enrollment begins December 1, 2024 for JBSA





# JBSA Youth Programs



POC: Ms. Sarah Fisher

*Untamed, Unrivaled*

**Enrollment in YP begins with an active CYPBMS account for eligible youth**

**Youth Sports** (Ages 5-12 yrs): Learning the fundamentals of the sport in a recreational non-competitive format.

Volunteer coaches needed for all age groups!

Registration Open for: **Flag Football & Cheerleading**

From: **27 Jul - 15 Sep**



**Instructional Classes** (Ages 5-12 yrs): Certified or collegiate level instructors providing age and developmentally appropriate classes and instruction.

Classes offered (varies by location):

**Tae Kwon Do, Dance, Gymnastics, Piano, and Guitar**



**After School Clubs:** A myriad of clubs offered daily promoting leadership, sports/fitness, and academics.

Premier Clubs: **B&GCA Teen Keystone, Teen Council, Pre-Teen Torch, SMART Girls, Passport to Manhood, and 4-H**





# JBSA Youth Programs



POC: Ms. Sarah Fisher

*Untamed, Unrivaled*

**Enrollment in YP begins with an active CYPBMS account for eligible youth**

**Military Youth of the Year (MYOY):** Every Boys & Girls Clubs of America (BGCA) affiliated Youth Programs has the opportunity to name an annual installation Military Youth of the Year (MYOY).

- October: Workshops offered for teens to develop their application package, resume, and public speaking
- January: local teens interviewed by panel of judges to determine JBSA representatives
- March: Texas MYOY judging in Austin. TX MYOY competes in regional MYOY.



## **Congressional Award Program:**

Bronze & Silver medals awarded locally and presented by a US Congress Representative.

Gold medal awarded at the Nation's Capital in the summer month.

Eligible Participants: Ages 13 - 24 years (Youth Programs is a validator for the program)



# Child Safety Tips

POC: Johnny Smith  
*Untamed, Unrivalled*



## BACK-TO-SCHOOL **Think Safety First**



On the playground, leave necklaces and clothing with drawstrings at home to reduce strangulation hazards.



While biking, skateboarding or riding a scooter to school, use your head, and wear a helmet!



Be a helmet head while playing football, baseball or hockey.



Heads up! When walking don't text or talk on the phone. Distracted walking is dangerous!



Lighten the load! Make sure a backpack is not too heavy.

**Think Safety First**



United States  
Consumer Product Safety Commission



CPSC.gov  
USCPSC







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# Installation Services

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# Personnel Services



POC: Capt Dana Perodeau - 210-837-0366

*Untamed, Unrivalled*

## 802d FSS Military Personnel Flight (MPF) customer service hours:

- **LACKLAND MPS:**

- ID Cards: Mon-Thurs (Appt & Walk-Ins): 0730-1500; Fri: 0730-1200
- Military Personnel Section: Mon-Thurs: 0730-1500; Fri: 0730-1200

- **RANDOLPH MPS**

- ID Cards: Mon-Thurs: 0730-1500; Fri: 0730-1200
- Military Personnel Section: Mon-Thurs: 0730-1500; Fri: 0730-1200

- **FT SAM HOUSTON JPPC:**

- MPD ID Cards: Mon, Tues, Weds, Friday: 0730-1500; Thurs: 0730-1200
- MPD (Army): Mon, Tues, Weds, Friday: 0730-1500; Thurs: 0730-1200
- TSC Det San Antonio (Navy): Mon-Friday: 0730-1500
- MPS (Air Force): Mon-Thurs: 0730-1500; Fri: 0730-1200



802d Military Personnel Flight  
[WWW.JBSA.MIL](http://WWW.JBSA.MIL)

**Three locations to support our military community**





# Online ID Card Renewal



POC: Capt Dana Perodeau - 210-837-0366

*Untamed, Unrivaled*

## Purpose:

- Sponsors can renew eligible dependent ID cards online and have the new card mailed to them directly!
  - Dependent must already be enrolled in DEERS
  - Sponsor cannot replace their own ID Card (just the dependents)
  - Dependents **17 years** and under need a **photo less than 12 years old** in DEERS
  - Dependents **18 years** and over **two forms of ID** and **photo less than 12 years old** in DEERS

## Instructions:

- Sponsors can follow the below instructions to order their dependent's ID Card:
  - Search <https://idco.dmdc.osd.mil/idco/> (or scan QR code)
  - Select the "Family ID Cards" hyperlink
  - Select DS login or CAC
  - Enter your information
  - Select "Request New ID" next to the desired dependent
    - System will notify you if you meet new requirements
    - If approved, DMDC will process and mail the ID to the address on file in DEERS (two week turn around)
      - The local ID card office ***IS NOT*** involved in this process at all
    - Please do not request a dependent's ID at an ID Card office if you began this process online



RAPIDS ID Card Office Online



# Exceptional Family Member Program (EFMP)



POC: Military & Family Readiness Centers

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## EFMP Family Support

**EFMP Family Support** plays a critical role in helping families navigate the Identification and Enrollment and Assignment Coordination processes. They also connect families with resources and support — helping them to become their own best advocate — with services including:

- Information and referral for military support providers & community services
- Referral to other Military and Family Support
- Warm handoffs to the EFMP at the next location
- Non-clinical case management

**JBSA-Fort Sam Houston**  
3060 Stanley Rd.,  
Bldg. 2797  
210-221-2705

**JBSA-Lackland**  
1550 Wurtsmith St.,  
Bldg. 5725  
210-671-3722

**JBSA-Randolph**  
555 F Street West,  
Bldg. 693  
210-652-5321

**Three locations to support our military community**

The poster features four women, one of whom is wearing a pink ribbon. The text on the poster includes: **EFMP Family Support**, **Breast Cancer**, **Sept 9 • 11 am to 1 pm**, **RESOURCE BRUNCH**. It describes the event as a chance to join EFMP & guest speakers from Pink Warrior Angels to discuss Breast Cancer Awareness, go over challenges and victories, meet other survivors, fighters, and supporting family members, enjoy light refreshments while engaging in a relaxing craft. It is open to all DoD ID cardholders. Registration information is provided: **Register Today!**, (210) 221-2705, and 002FSS.FSYR.EFMP-FS@US.AF.MIL. A small image of a plate of food is also shown.





# JBSA Youth Supervision Guidelines



POC: Force Support Group  
*Untamed, Unrivalled*

## Policy Governed By

- **DoD Instruction 6060.02** - Heads of the DoD Components shall: Require that all military installations under their authority follow guidance that addresses the ages and circumstances under which a child under 13 years of age can be left at home alone without adult supervision, also known as a “home alone policy,” or “self-care policy.”
- **Air Force Instruction 34-114** - Develop a policy in conjunction with local agencies that addresses when a child under the age of 13 can be home alone without adult supervision on the installation. The **installation commander** should approve the policy in consultation with the installation director of the Family Advocacy Program. (T-0)

### Questions about these Guidelines?

Child and Youth Programs

Family Advocacy Program



# JBSA Youth Supervision Guidelines

## Base Quarters/Housing



POC: Force Support Group  
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AGE	Alone in quarters 2-hours or less	Alone in quarters over 2-hours	Left alone overnight	Outside Unattended (Includes Playing)
0 to 4	NO	NO	NO	NO
5 to 6	NO	NO	NO	YES (Note 1)
7 to 9	NO	NO	NO	YES (Note 2)
10 to 11	YES (Note 3)	NO	NO	YES
12 to 14	YES	YES – Up to 6 Hours Not Past 2400	No	YES
15 to 17	YES	YES	NO – Age 15 YES – Age 16 & Up	YES

- **Note 1:** Yes, on playground or yard in visual sight or hearing distance to adult supervision. Age 6-up may walk to/from school.
- **Note 2:** Yes, with access to adult supervision. May walk to/from school
- **Note 3:** Yes, with ready access and phone number to adult supervision



# JBSA Youth Supervision Guidelines

## Other Activities



POC: Force Support Group

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AGE	Left in car Unattended	Child-Sitting Siblings	Child-Sitting Others
0 to 4	NO	NO	NO
5 to 6	NO	NO	NO
7 to 9	YES (Note 1)	NO	NO
10 to 11	YES (Note 2)	NO – AGE 10 YES – AGE 11 (Note 3)	NO
12 to 14	YES	YES – Up to 6 hours, not past 2400	YES – 7 <sup>th</sup> Grade or older, not past 2400
15 to 17	YES	YES (Note 4)	YES (Note 4)

- **Note 1:** Yes, with keys removed, emergency brake on, not in hot weather for up to 15 min with adult in sight
- **Note 2:** Yes, with keys removed, emergency brake on, not in hot weather
- **Note 3:** Yes, AGE 11 or 6<sup>th</sup> Grade, up to 2-hours not past 2400. Must have ready access to an adult and Completed Home Alone and Red Cross Babysitter's Training or other certification.
- **Note 4:** Must have Red Cross Babysitter's Training or other certification.





# ***Unaccompanied Youth Access to Facilities***



POC: Ms. Sarah Fisher and Mr. Trever Gilman

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## **Youth under the age of 18 during unstaffed/Fitness Access hours:**

Youth under the age of 18 (excluding all Active Duty) are prohibited from using unstaffed fitness facilities.

## **Youth 16 years of age and over:**

During staffed hours of operation are permitted in all areas of the Fitness and Sports Center without a parent/legal guardian. Youth must present military ID to the front desk for entrance.

## **Youth 13 - 15 years of age:**

During staffed hours of operation are permitted in cardiovascular, weight equipment, group exercise rooms, locker rooms, saunas, etc., only under parent/legal guardian interactive supervision. Interactive supervision requires parent/legal guardian and child to participate in/perform activity together at all times.

## **Youth 6 - 12 years of age:**

Not permitted in cardiovascular, sauna, weight equipment rooms, or group exercise rooms during scheduled adult exercise classes. Other activity areas (basketball court, racquetball courts, running track) requires interactive supervision from a parent/legal guardian at all times. Interactive supervision requires parent/legal guardian and child to participate in/perform activity together at all times.

## **Children under 6 years of age:**

Not permitted in Fitness and Sports Centers except as follows: Permitted in Fitness and Sports Center parent (legal guardian) and child areas for supervised play\*\*. Permitted to be a participant (participating in age-appropriate programming) or spectator in a sports activity or special event under parent or legal guardian interactive supervision. Interactive supervision requires parent/legal guardian and child to participate in/perform activity together at all times.



# ***Unaccompanied Youth Access to Facilities***



POC: Ms. Sarah Fisher and Mr. Trever Gilman

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## **JBSA Pools:**

Ft. Sam Houston- Youth ages 13 and above are allowed unaccompanied at aquatics facilities

Randolph- Youth ages 11 and above are allowed unaccompanied at aquatics facilities

Lackland- Youth ages 11 and above are allowed unaccompanied at aquatics facilities

## **Note:**

Ft. Sam Houston has a different unaccompanied age limit due to depth of the pool and features of the pool.

## **JBSA Youth Programs:**

Youth ages 9-18 yrs. old can attend Youth Programs (open recreation) after school and weekend hours to enjoy fun filled activities that are provided by staff. Youth must be registered in Child & Youth Programs Business Management System (CYPBMS) by a parent/guardian. For assistance with CYPBMS please contact your local Youth Programs.

Lackland: (210) 671-2388; Randolph: (210) 652-3298; Ft. Sam Houston: (210) 221-3502





# Inclement Weather Actions



POC: 502 ABW/ XP & PA

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## What we CAN do

- Delayed Reporting/Early Release
- Identify Degraded Operations
- Adjust Hours for Services
- Close / Prioritize Services

## What we will NOT do

- Say JBSA is Closed!
- Make decisions on behalf of mission partners

## Notification and Information

- ATHOC
- Chain Of Command
- **JBSA Connect App**
- JBSA Social Media
- Local Media Advisories



# JBSA Connect

## Joint Base San Antonio at your fingertips.

Download on the  
App Store

GET IT ON  
Google Play

App Store



Google Play





# ***Civil Engineer Support***



POC: Mr. Lance Overstreet

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## **FACILITIES**

**Fort Sam Houston: 210-466-5555**

**Lackland: 210-674-9369**

**Randolph: 210-652-5555**

## **HOUSING**

**Fort Sam Houston: 830-262-0830**

**Lackland: 210-674-9366**

**Randolph: 830-483-9900**







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# JBSA Gate Hours



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# JBSA – Fort Sam Houston



POC: Maj Dex Binion  
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- **24/7 Gates and Pedestrian Portal**
  - Camp Bullis, Harry Wurzbach East, BAMC/I-35, Walters, Quadrangle Pedestrian Portal (DBIDS enabled)
- **Restricted Gates (Closed Holidays and Army DONSA Days)**
  - Schofield Gate
    - 0600 – 1800, Monday – Friday
  - BAMC Beach Gate
    - 0600 – 1800, Monday – Friday
    - Schofield/Beach: DONSA closures may fluctuate to accommodate BAMC schedule
  - Winans Gate
    - 0600 – 2100, Monday – Friday and 0600 – 1800 Saturday – Sunday
  - New Braunfels Gate
    - 0600 – 1800, Monday – Friday
  - Jadwin Commercial Gate: Closed 3 Jun – 30 Sep 24 for CoSA project
    - 0600 – 1300, Monday – Friday
  - BAMC/I-35 Commercial Gate
    - 0600 – 1300, Monday – Friday
  - Walters Commercial Gate: Open 3 Jun – 30 Sep 24
    - 0600 – 1300, Monday – Friday
- **Closed Gates**
  - Wilson Gate, Harry Wurzbach West Gate
- **Visitor Control Centers**
  - BAMC/I-35 VCC: 24/7 (Facility renovation in progress)
  - Walters VCC: 0600 – 1700, Monday – Friday





# JBSA - Randolph



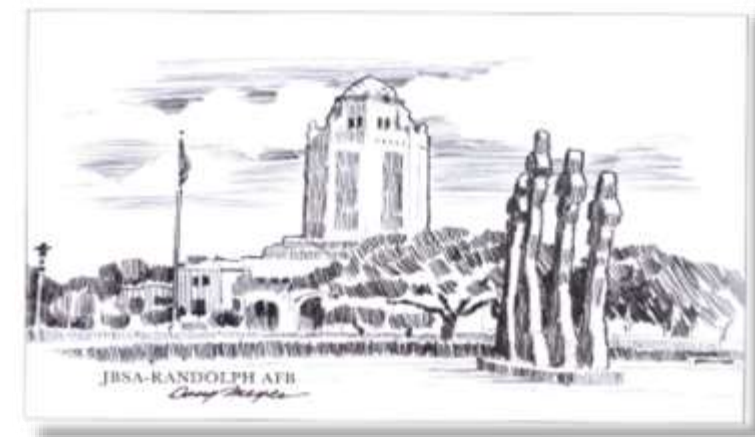
POC: Maj Justin Wilson  
*Untamed, Unrivalled*

## JBSA – Randolph Gate hours:

- **24/7 Gates:** Lindsey Gate
- **Restricted Gates:**
  - ❑ West Gate: 0600 – 1400 (Monday – Friday) 1400 – 1800 (Outbound only Monday – Friday) (Closed Holidays)
  - ❑ South Gate (Commercial Gate): 0600 – 1800 Monday – Friday
  - ❑ **East Gate: 0600 – 0800 Inbound only and 1500 – 1700 Outbound only (Monday – Thursday)**
  - ❑ High School Gate: Opened only on Sanctioned RFISD Events
- **Closed Gates:** N/A

## JBSA – Randolph Visitor Control hours:

- Lindsey Gate VCC: 0700 – 1600 Monday – Friday (Closed Weekends and Holidays)





# JBSA - Lackland



POC: Lt Col Clifford Piernick  
*Untamed, Unrivaled*

## JBSA – Lackland Gate hours:

- **24/7 Gates:** Luke East, Valley Hi, General McMullen, Chapman Annex
- **Restricted Gates:**
  - ❑ Selfridge West:
    - ❑ Monday – Friday, 0500 – 0800 & 1500 – 1700, (Outbound)
    - ❑ Wednesday Only, 0500 – 1700, (Inbound /Outbound)
  - ❑ Security Hill: 0600 – 1800, Monday – Friday (Closed Holidays)
  - ❑ Growdon Commercial Gate: 0500 – 1700, Daily (Inbound/Outbound) (Closed Holidays)
  - ❑ Selfridge East: 0500 – 0800, Monday - Friday (Inbound/Outbound)
- **Closed Gates:** Luke West

## JBSA – Lackland Visitor Control Center hours:

- Luke East VCC: 24/7
- Growdon VCC: 0500 – 1700, Daily (Closed Holidays)





# Dates with Reduced Gate Hours



POC: MSgt Heaven Adams

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- **30 Aug 2024** (*AETC Family Day*)
- **02 Sep 2024** (*Labor Day*)
- **11 Oct 2024** (*FSH DONSA*)
- **14 Oct 2024** (*Columbus Day*)
- **08 Nov 2024** (*FSH DONSA*)
- **11 Nov 2024** (*Veterans Day*)
- **28 Nov 2024** (*Thanksgiving*)
- **29 Nov 2024** (*All Location*)
- **24 Dec 2024** (*All Location*)
- **25 Dec 2024** (*Christmas Day*)
- **31 Dec 2024** (*AETC Family Day*)

- **01 Jan 2025** (*New Years Day*)
- **02 Jan 2025** (*FSH DONSA*)
- **17 Jan 2025** (*FSH DONSA*)
- **20 Jan 2025** (*Martin Luther King, Jr. Day*)
- **14 Feb 2025** (*FSH DONSA*)
- **17 Feb 2025** (*Washington's Birthday*)
- **17 Mar 2025** (*FSH DONSA*)
- **28 Mar 2025** (*FSH DONSA*)
- **2 May 2025** (*FSH DONSA*)
- **23 May 2025** (*AETC Family Day*)
- **26 May 2025** (*Memorial Day*)
- **19 Jun 2025** (*Juneteenth*)
- **20 Jun 2025** (*FSH DONSA*)
- **3 July 2025** (*FSH DONSA*)
- **4 July 2025** (*Independence Day*)
- **7 July 2025** (*AETC Family Day*)
- **1 Sept 2025** (*Labor Day*)



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# Installation Events





# 502 FSS Events



POC: Ms. Shelta Reese

*Untamed, Unrivaled*

- Sept. 1-30 (Sundays): Family 4-Pack Bowling, noon to 5 pm (LAK)
  - Two hours of bowling, rental shoes, a large pizza & 4 drinks for \$90
- Sept. 6: Warrior Golf Scramble, 12:30 pm start (FSH)
  - Cost is \$30 for members and \$40 for nonmembers
- Sept. 10: Bingo at the Hall, 6-8 pm, Arnold Hall (LAK)
- Sept. 14: Kayak/Paddle Board Class, 10 am to noon & 1-3 pm, JBSA Recreation Park
- Sept. 21: Prince/Princess Tea Party, 11 am to 1 pm, Parr Club (RND)
- Sept 27-28: Mega Pre-Teen Lock-In, 7 pm to 7 am, Youth (RND)
  - \$20 per youth, register in CYPBMS by Sept. 20
- Sept. 28: Oktoberfest, 4-9 pm, flagpole area on Stanley Road (FSH)
  - Free and open to all JBSA, live music, beer, Interactive activities, Oktoberfest games and youth activities





# 502 FSS/MWR September Events and Opportunities

Untamed, Unrivaled

[www.JBSAToday.com](http://www.JBSAToday.com)



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# 802 FSS M&FRC (FSH)



POC: Frances Anderson - 210-221-2705

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## Joint Base San Antonio Military & Family Readiness Centers

### Locations:

JBSA-Fort Sam Houston  
3060 Stanley Rd.,  
Bldg. 2797  
210-221-2705

JBSA-Lackland  
1550 Wurtsmith St.,  
Bldg. 5725  
210-671-3722

JBSA-Randolph  
555 F Street West,  
Bldg. 693  
210-652-5321

**JBSA COMMUNITY PREPAREDNESS & READY EVENT**

**September 19 • 9 AM TO NOON**  
**FT. SAM HOUSTON M&FRC**

The Military & Family Readiness Center (M&FRC) Deployment Readiness Program and Community Partners will host a "Community Preparedness and Ready (CPR)" event to raise awareness of being prepared in emergency situations.

Five areas of interest & Hands-On Skills will be spotlighted:

- Emergency Family Assistance Center (EFAC) overview
  - Blood Drive On-Site
  - Emergency kit preparation
  - Fire extinguisher demo/activity
- Cardiopulmonary Resuscitation (adult & child)
  - Active shooter booth and Q&A
  - Public Health
  - Behavioral Health

**Contact**

- 3060 Stanley Rd. Bldg. 2797
- (210) 221-2705
- 802fss.fssr.centerbox@us.af.mil

The JBSA Military & Family Readiness Centers encourage all people to participate in its programs and activities. If you anticipate needing any type of accommodation or have questions about the physical access provided, please call in advance of your participation or visit.

MILITARY & FAMILY READINESS CENTER  
DEPLOYMENT READINESS PROGRAM  
JBSA-FORT SAM HOUSTON

**HALLOWEEN HOWL DOWN**

**SAVE THE DATE:**  
**OCTOBER 18**  
**6-8 PM**

**ACTIVITIES FOR THE WHOLE FAMILY!**

- TRUNK-OR-TREATING
- HAUNTED HOUSE
- CARNIVAL GAMES
- FOOD TRUCKS
- HAY RIDES
- AND MORE

**JOIN US FOR A SPOOKTACULAR EVENT!**

MILITARY & FAMILY READINESS CENTER  
EXCEPTIONAL FAMILY MEMBER PROGRAM  
JBSA-FORT SAM HOUSTON

LEARN MORE



M&FRC Facebook  
[www.Facebook.com/mfrcjbsa](http://www.Facebook.com/mfrcjbsa)



M&FRC Calendar of Events  
[www.Jbsa.mil/resources/military-family-readiness](http://www.Jbsa.mil/resources/military-family-readiness)

**(210) 221-2705**





# 802 FSS M&FRC (RND)



POC: Mr. Kevin Keith at 210-652-5321

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## Joint Base San Antonio Military & Family Readiness Centers

### Locations:

JBSA-Fort Sam Houston  
3060 Stanley Rd.,  
Bldg. 2797  
210-221-2705

JBSA-Lackland  
1550 Wurtsmith St.,  
Bldg. 5725  
210-671-3722

JBSA-Randolph  
555 F Street West,  
Bldg. 693  
210-652-5321



**FALL JAMBOREE**  
Fall Picnic Bash

A Day of Fun and Adventure for the Whole Family!

Get ready for a day of fun, food, music, games, and more at our September Jamboree Fall Picnic Bash! This event is exclusive for EFMP Families, Hearts Apart Families and Air Force Families Forever. No registration is required.

• Bouncy House • Balloon Art • Games • Face Painting • Resource Fair •

**SATURDAY, SEPTEMBER 28**  
11 AM - 2 PM

HELD AT:  
JBSA RANDOLPH MILITARY & FAMILY READINESS CENTER  
BLDG. 693

EFMP Family Support

MILITARY & FAMILY READINESS CENTER  
EXCEPTIONAL FAMILY MEMBER PROGRAM  
JBSA-RANDOLPH



**BUNDLES FOR BABIES**

Active-duty expecting parents receive comprehensive information and support covering financial planning from conception to college.

This includes guidance on managing expenses related to pregnancy, childbirth, and raising a child through various life stages. Beyond financial aspects, resources are available to enhance parenting skills, ensuring a holistic approach to supporting active-duty parents on their journey to parenthood.

**2024 Classes**

- March 6
- June 5
- October 2
- December 4

**210-652-5321**  
randolphmfr@us.af.mil

**SIGN UP!**

MILITARY & FAMILY READINESS CENTER  
PERSONAL & WORK LIFE PROGRAM  
JBSA-RANDOLPH

**LEARN MORE**



**M&FRC Facebook**  
[www.Facebook.com/mfrcjbsa](http://www.Facebook.com/mfrcjbsa)



**M&FRC Calendar of Events**  
[www.Jbsa.mil/resources/military-family-readiness](http://www.Jbsa.mil/resources/military-family-readiness)

**(210) 652-5321**





# 802 FSS M&FRC (LAK)



POC: Mr. Joe Catahay - 210-671 3722

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## Joint Base San Antonio Military & Family Readiness Centers

### Locations:

JBSA-Fort Sam Houston  
3060 Stanley Rd.,  
Bldg. 2797  
210-221-2705

JBSA-Lackland  
1550 Wurtsmith St.,  
Bldg. 5725  
210-671-3722

JBSA-Randolph  
555 F Street West,  
Bldg. 693  
210-652-5321

**JOINT BASE SAN ANTONIO**  
**PRE-ARRIVAL ORIENTATION**

The JBSA Pre-Arrival Orientation provides Service Members and families with an opportunity to learn about the installation, housing, schools, childcare, healthcare, employment, and more that will assist them with preparing to transition to Joint Base San Antonio.

Additionally, service members have an opportunity to speak with subject matter experts that can assist with addressing issues or concerns.



**JOIN US VIRTUALLY**

PCSing is a family affair! The Military & Family Readiness Centers (M&FRC) at JBSA offers specialized Relocation Assistance services to help ensure service members, civilian employees, and family members enjoy a smooth transition to the JBSA community.

**For Pre-Arrival Orientation login information or for PCS and Relocation needs, contact your servicing M&FRC.**

**Contact Information:**

**JBSA-FSH**  
210-221-2705 or 802fss.fshr.centerbox@us.af.mil

**JBSA-LAK**  
210-671-3722 or 802fss.fshr@us.af.mil

**JBSA-RND**  
210-652-5321 or randolphmfr@us.af.mil

**CY24 Schedule:**

23 July 2024  
27 August 2024  
24 September 2024  
22 October 2024  
26 November 2024

Service Members and Families are highly encouraged to attend the virtual one hour orientation before arriving to Joint Base San Antonio.

**Heart Link Presents**



**Arrive & THRIVE**



Become familiar with your JBSA military community. Connect with other spouses. Interact with resources and services. Increase your knowledge about the installation's mission, customs, and benefits.

All JBSA spouses and their military members are encouraged to attend. Open to all branches.

For more information or to register contact:

JBSA- Fort Sam Houston: 210-221-2705  
JBSA- Lackland: 802fss.fshr@us.af.mil  
JBSA- Randolph: 210-652-5321

**2024 Schedule**

**BAMC Campus USO Warrior and Family Support Center**  
3931 Okubo Barracks Rd. San Antonio, TX 78234  
July 25 • 9:00 am - 1 pm

**JBSA-Fort Sam Houston**  
M&FRC Bldg. 2797, 3060 Stanley Rd.  
October 2 • 9:00 am - 1 pm



Scan QR Code to register for BAMC Heart Link Arrive & Thrive or visit:  
<https://www.heartlink.af.mil/arrivetothrive>  
H8925326X-KA8H400CTESS

The JBSA Military & Family Readiness Centers encourage all members to participate in its programs and activities. If you anticipate missing any type of orientation or have questions about the official events provided, please call or e-mail us at [802fss.fshr@us.af.mil](mailto:802fss.fshr@us.af.mil) or [randolphmfr@us.af.mil](mailto:randolphmfr@us.af.mil).

MILITARY & FAMILY READINESS CENTER  
PERSONNEL & WORK LIFE PROGRAM  
JOINT BASE SAN ANTONIO

**LEARN MORE**

**M&FRC Facebook**  
[www.Facebook.com/mfrcjbsa](http://www.Facebook.com/mfrcjbsa)

**M&FRC Calendar of Events**  
[www.Jbsa.mil/resources/military-family-readiness](http://www.Jbsa.mil/resources/military-family-readiness)

**(210) 221-3722**

**JBSA: #1 Place to Work, Train & Live – at Leading Edge of Innovative & Joint Solutions**

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# JBSA Community Connection



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**JBSA Community  
Connection Slides**

<https://jbsa.mil>